Mateusz Tomczyk

✉ mateusztomczyk12@gmail.com   📞 736051157   📍 Sosnowiec   ↖ http://mateusztomczyk.pl/

⭕ Zawisza-Czarny

PROFILE

I am an Computer Science graduate with two years of experience working with AS400/IBMi systems. I completed my engineering studies in computer science at University of Silesia. I have good knowledge of Linux operating system and analytical skills. I am a person who is not afraid of new challenges and seeking a job in the IT industry where I can develop my skills and gain new experiences.

PROFESSIONAL EXPERIENCE

IBM i First Level Support   04/2022 – present
Kyndryl
- Using tools properly and safely to perform tasks on AS400 Operating Systems
- Monitoring alerts and errors
- Recognizing alerts and assigning them to appropriate groups
- Creating tickets via ServiceNow
- Planned and organized the running of system jobs and processes.
- Solving first level support problems
- Working with international client

Intern IT specialist   07/2021 – 08/2021
MOPS Sosnowiec
- Installing and configuring computer hardware, software, systems, networks,printers, and scanners
- Providing technical support across the company
- Monitoring and maintaining computer systems

SKILLS

Operating Systems
- Linux knowledge (mostly with Arch, Debian, Ubuntu, Mint)
- Windows 10,11
- MacOs
- AS400

Office Applications:
- Microsoft Office
- Google Workspace

Virtualization
VirtualBox, VMware, QEMU

Bash

Networking basics

ServiceNow

Software and hardware troubleshooting

Git

LANGUAGES

Polish	**English**
Native	B2

I hereby give consent for my personal data included in my application to be processed for the purposes of the recruitment process under the European Parliament's and Council of the European Union Regulation on the Protection of Natural Persons as of 27 April 2016, with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (Data Protection Directive).